

Policy Statement

Scientific Educational Supplies Pty Ltd is a provider of high quality products for medical, paramedical and Tertiary, Tafe and other training centers / institutions. We are committed to providing a quality service each and every time we do business.

*It is the responsibility of each and every staffmember to perform their respective duties in accordance with the Procedures outlined in this Manual, focusing on achieving customer satisfaction at all times, in accordance with the requirements and guidelines outlined in the **International Standard ISO 9001:2000.***

Our level of service is subject to continuous review and audit in order to identify and rectify any problem areas and improve the standard of service provided to our Customers.

Our objective is to maintain our existing Client base and obtain new Clients by consistently providing the highest possible level of service.

This Policy Statement is issued with a view to ensuring long term success for our Customers, the Company and its employees.

Richard deVries
Managing Director

February 2001

